

Summer 2015

ICCC Caring & Sharing

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Our Mission:

To provide access to quality, comprehensive and compassionate health care to the underserved in our community.

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N.E.W. COMMUNITY CLINIC RECEIVES NCQA RECOGNITION

The N.E.W. Community Clinic has been awarded recognition from the National Committee for Quality Assurance (NCQA) as a Patient Centered Medical Home (PCMH) practice. A PCMH is a care coordination process that focuses on the patient and the family. The results are continuity of care across the health spectrum and concentration

on providing high-quality care, especially to patients with chronic diseases. The recognition is part of an innovative program for improving primary care.

The Mission of N.E.W. Community Clinic is to provide access to quality, comprehensive and compassionate health care to the underserved in our community. The goals of the NCQA patient-centered medical home align with the Clinic's mission, values and goals. Becoming a PCMH will aid in the reduction of unnecessary hospital, emergency department, and clinic visits for uncontrolled illnesses. The clinic's goal in participating would be an overall reduction in the operating costs, increase patient access and availability to physicians and mid-level providers and improve reimbursement opportunities.

The N.E.W. Community Clinic's goal in seeking recognition was to be recognized in the community as a low-cost / high-quality community health clinic and to meet and / or exceed the Clinic's current mission, vision and values.



Brown County United Way
We are a Brown County
United Way Agency

"Human beings, by changing the inner attitudes of their minds, can change the outer aspects of their lives."

William James



N.E.W. Dental Clinic at NWTC

N.E.W. Dental Clinic at NWTC would like to thank the Oral Surgeons of BayCare and Bay Oral for their support of our Oral Surgery Initiative. Drs. Welsh, Zent, Schuh, and Anderson of BayCare and Drs. Miskella, D. Lemoine, Parmar, Koch, J. Lemoine, and Ellis of Bay Oral have been volunteering their time at N.E.W. Dental Clinic at NWTC since September 2014.

The Oral Surgeons rotate through our dental clinic a half day each week. From September 2014 through May 2015 the Oral Surgeons spent about 34 half days in our clinic. They've seen well over 300 patients and completed over 850 extractions! They are concentrating on adult, disabled, uninsured, pregnant, emergent and homeless patients. It has been so exciting to have them in our clinic each week and they have helped so many people who are unable to travel to Milwaukee for their extractions.

N.E.W. Medical Clinic at NWTC

The N.E.W. Medical Clinic at NWTC is a teaching medical clinic serving uninsured, underinsured and patients with Medicaid coverage.

The medical clinic is staffed by a MD, PA, Lab Technician, Medical Assistants, Medical Director and Clinic Coordinator. They are committed to creating a positive environment for patients, their families, clinic staff, and NWTC students to foster a trusting relationship. Services include nonemergency acute care, chronic illness and Prevention and Wellness services.

Our May 2015 patient satisfaction survey found:

- 65% of all patients reported they would have gone to a hospital Emergency Center had we not been here.
- 94% of all patients reported their immediate health care needs were met during their visit here.
- 56% of our patient visits required a Spanish Interpreter.

In 2014 850 students and patients received TB skin testing here in the clinic.

There have been more than 28,000 patient encounters since the clinic opened in July 2006.

Bruschetta

Ingredients

- 3 cups chopped roma tomatoes
- 1/3 cup minced red onion
- 1 tablespoon minced garlic
- 1/2 cup balsamic vinegar
- 1/4 cup olive oil
- 1/3 cup thinly sliced fresh basil
- 1 1/2 teaspoons fresh ground pepper
- Salt to taste
- 1-2 baguettes, thin slices
- 1/4 cup grated parmesan cheese or sliced fresh mozzarella

Directions

1. In a large bowl, mix together tomatoes, onion, garlic, basil, balsamic vinegar, olive oil, pepper, and salt. Let it sit and marinate for at least 20 minutes or over night for best flavor.
2. Next, toast the bread and spoon mixture on top.
3. Finally, sprinkle parmesan cheese or place a thin slice of mozzarella on top of the mixture.



eWIC in Wisconsin

Beginning in early 2015 major changes have been occurring to the WIC Program in Wisconsin. WIC is changing the way food benefits are issued and will switch from paper checks to electronic benefit transfer or EBT. It is called eWIC (electronic WIC). This change will allow our WIC participants to purchase their WIC foods using a plastic debit card.

The benefits of eWIC for WIC participants are the following:

- eWIC is convenient and easy to use.
- eWIC is safer and more secure than paper checks.
- WIC foods will no longer have to be purchased all at once.
- eWIC will make the process of receiving benefits at the WIC office and using them at the store much faster.

The eWIC rollout for NEW Community Clinic WIC Program will be August 26, 2015. Starting on that date all WIC participants in Brown County will receive training on use of their new eWIC cards. Prior to that date all local grocery store vendors and WIC employees will be trained as well. By the end of September all counties in Wisconsin will have made the transition to eWIC.



THANK YOU

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A great big shout out to all of our Donors, Volunteers & Supporters

**We couldn't do it without you!
Thank you for another great year!**

THANK YOU